VICLINK MEETING

19 April 2005

General meeting

Venue : State Library Conference Centre

MINUTES

Attendance

Present: Julie Rae, Chair (Central Highlands) Elisabeth Jackson, Minutes secretary (Moonee Valley), Graham Dudley, Colin Morrison (Dept Victorian Communities,) Christine MacKenzie (Yarra Plenty), John Binnion (Eastern Region), Wendy Quihampton , Debra Rosenfeldt, Brendan Fitzgerald (State Library), John Murrell, Natalie Brown (West Gippsland), Chris Kelly, Dale Cousens (Hume), Patricia Smyth (Kingston), Anne Holmes (Boroondara), Michael Byrne(Monash), Julie McInnes(Dandenong), Gennimaree Panozzo, Tim Bruwer (Moreland), Katrina Knox (Darebin), Peter Carter (Casey Cardinia), Margaret Smith, Sally Armistead (Corangamite), Libby Sturrock (NILS). Russ Elwin (Brimbank), Teresa Wight (Whitehorse-Manningham), Jenny Mustey(Campaspe), Roger Coleman (Wimmera), Karyn Seigmann(Bayside), Anne Rasmussen (Stonnington), Sue Webster (Glen Eira), Sue Kelly (Mildura), Damian Tyquin, Michael Graf (Port Phillip), Jennifer Khan, Darren Ryan (Yarra-Melbourne), Elaine Richmond (High Country), Sandra Jeffries (Mornington), Jeanette Moore (LaTrobe), Michael Scholtes (Melton), Adele Kenneally (Glenelg), Suzanne Gately (Hobsons Bay), Michelle Wallace (Libmark Committee).

1. Apologies

Jenny Ruffy (Monash),Lynne Makin (Upper Murray), Patti Manolis (Maribyrnong), Anna Cook (East Gippsland) Alison Katona (Mornington), Kerri Sidderow (Wyndham)

2.   Confirmation of minutes of general meeting held 22 February 2005 at State Library Conference Centre

Moved Russ Elwin , Seconded Margaret Smtih – That the minutes be adopted. Carried

3. Business arising from previous Minutes
None not already on agenda

4. Correspondence

In:

07 March 05	Michelle Wallace regarding Libmark Terms of Reference
18 March 05	Colleen McCombe of Vicnet inviting participation in the Multilingual Senior Surfers Project

Out:

4 March 05	J Ruffy to Alyson Kosina CSE Consulting continuing Viclink Secretariat services to end June 2005
11 April	J Ruffy to Colleen McCombe advising of Damian Tyquin participation in Multilingual Senior Surfers Committee
13 April	J Rae to Minister Local Government regarding Town Hall portals.

The President tabled further letters as follows:

- From Vicnet regarding the ICT Disability Working Group and requesting a representative from Viclink. Libby Sturrock was nominated. She will report back to Viclink meetings.

- From Commonwealth Govt. asking for comments on ICT and building social capital. Julie and Patti are preparing a submission which will be posted on the Infonet when completed.

Moved Michael Byrne, Seconded Margaret Smith – that the correspondence be received. Carried.

5. Financial Report
This was circulated but not formally adopted by the meeting. Will be included in next meeting.

6. Viclink Secretariat

Current arrangement to continue for the time being

7. Viclink Plan Reporting

7.1 Goal 1 - Advocacy: To influence and inform decision makers

7.1.1 ACPL

John Murrell reported on the March meeting. Approval of the proposed Statewide Library Development Programs was the main item discussed. John had also presented the Committee with a short paper outlining the main issues for public libraries in Victoria at present.

7.1.2 MAC

The MAC is looking at long-term strategic planning for public libraries and has a project which was the subject of a presentation later in the meeting.

7.1.3 Department of Victorian Communities Report

A written report was circulated. The first round of Living Libraries grants has been announced. There is $2.2 m left for second round.

7.1.4 State Library Public Libraries Unit Report

Written report circulated earlier.   LBC reports are in the process of being distributed. A full set will be sent to each local govt. CEO and an Executive Summary to each Councillor.

7.1.5 MAV Library Policy Report

John Murrell reported that a policy document will be sent to the MAV Board and there will be consultation with relevant bodies at a later stage.

7.2 Goal 2 - Representation: To ensure representation at appropriate committees and organisations

No agenda items received.

7.3 Goal 3 - Consultation: To develop the full potential of Viclink

No agenda items received.

7.4 Goal 4: Co-operation

7.4.1 Subcommittees

- Subcommittee meeting 4 May 2005. A meeting has been called for representatives of all subcommittees and the Viclink Executive to discuss plans for next year.

- Gulliver – Julie Rae

Costings for core databases have been sent out. We are still waiting for costs of some Bruce databases.

- Reference Co-operative –Teresa Wight

This group is re-considering its terms of reference.

- Collections Co-operative – Dale Cousens

Successful meeting held in Ballarat last week. This included a presentation by Sarah Hopkins on the new Beaumaris Library . Next meeting will deal with issues involved in importing NEL DVDs.

Collections staff are encouraged to joint the co-operative – contact dalec@hume.vic.gov.au for details.

- Children's Subcommittee –Robyn Burns

December meeting was held at Mornington. Next activity is a talk on Bookstart at State Library on 3rd May.

- ILL Subcommittee – Michael Graf

Last meeting was held at NILS. Committee is planning to send a questionnaire to all ILL staff to measure level and type of activity in ILL

It will meet for a half day on 30/5 to compile a report for Viclink and for a full day in Bendigo on 5/9

- Kinetica – Damian Tyquin

Dealt with under 7.5.1 below.

7.4.2   Swift Project – J Binnion

Nothing further to report at this stage

7.4.3   Picture Victoria – J Rae

Funding will expire on 30/6/05. To continue to participate libraries will need to joint Picture Australia for $3000 for the first year, $5000 for the second. 16 libraries are involved and there will be a launch on 23rd June.

7.5 Goal 5 Finance: To ensure Viclink is a financially viable organization.

7.5.1 Kinetica: financial breakdown 05/06 – D Tyquin

Damian spoke about the need for the national database to be cleaned up as far as Victorian libraries are concerned. There was general agreement that we need to improve this in order to provide a more accurate database for our borrowers.

Proposed new subscription charges were circulated with 4 options – population plus collection size, population plus acquisitions, total Kinetica fee of $170,000 or $190,000 – to allow for increased usage. Members voted for Population plus acquisitions and fee of $190,000.

7.5.2 Gulliver – J Rae

Members supported inclusion of Biography Resource Centre as a core database.

8. Other business

Karyn Seigmann reported that there will be a "Libraries" opening of new Beaumaris Library separate from the Official Opening and with champagne on 20th May at 4.00pm. Library managers will be invited.

9.   Date of next meeting – 14 June 2005. Venue to be advised.

10. Ministerial Advisory Council on public libraries: ***Future Plan for public libraries*** presentation by David Platt and Julie Rae

This proposal grew out of the MAC being requested to look at the Swift project and the Sydus proposal. David Platt was employed at a facilitator to help work through the issues.

A Vision Statement was produced – attached to these minutes and also a draft paper – The Way Forward . This was distributed at the meeting and will be available on the Infonet.

The proposal involves setting up a portal through which all libraries in Victoria (not just public libraries) can be accessed. This would involve a partnership between a number of key interest groups and a recognition of libraries as a guide through life.

It is planned to hold a workshop on 11th May to discuss the proposal with key figures in local government as well as in libraries. Members were asked to encourage local govt. CEOs and Directors to attend.

Vision

Vision Statement

Our vision is that **The Library** will be your consistent partner throughout your journey of life long learning acting as a broker and trusted guide to a wealth of valuable content.
Our Vision is that **The Library** is seen by decision makers as one of the most important and effective investments in building an innovative state with caring communities.

Vision Description

Almost everyone interacts with a library at some stage in their journey of life long learning. For most people there are multiple interactions with lots of different libraries, ranging from the toy library, the junior school library through to the state and public libraries. The role libraries play in the journey of life long learning is important although the significance is not always realised as each interaction is potentially with a different organisation.

Life Long Learning

Infants
Early learning environments
Early learning toys and books
Parents Early learning resources

Secondary Students
Project Work
Homework Groups
Reading for Pleasure
Internet Access

Adults
Reading for Pleasure
Interests and Hobbies
Support for Children
Family & Community Research

Seniors
Reading for Pleasure
Social & Community interaction
Interests and Hobbies

Children
Learning to Read
Exploring literacy

College Students
Research Work
Reference Materials
Work Environment
Internet Access

Workers
Professional development
Business research

Toy Library

Junior school Library

Secondary School Library

College Library

Public Library

Institute Library

Public Library

Early learning Library

Public Library

Public Library

State Library

Club Library

Society Library

Society Library

Public Library

State Library

Public Library

State & C/Wealth Libraries

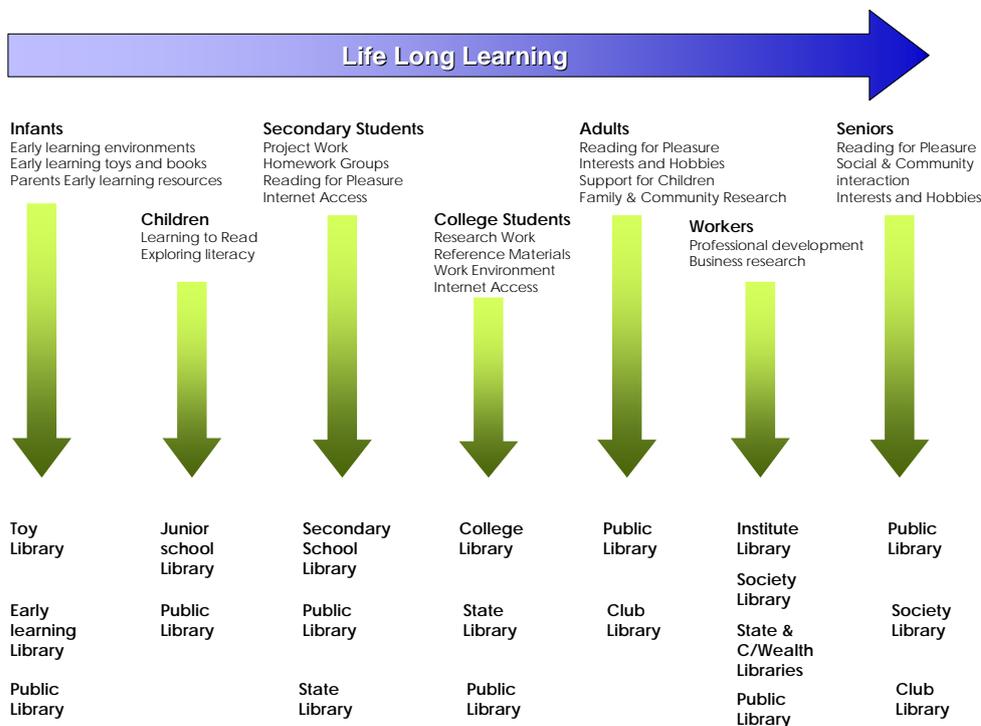Club Library

Public Library

Figure 1. Life Long Learning Interactions with Library Organisations

As we progress through life our motives for interacting with libraries changes, so also does the access that we have to a library's services, for example, when we graduate from college we may no longer have access to the resources of the college library.

The vision is to bring together all of these disparate interactions and to give the user a consistent and coherent interaction that will stay with them throughout their life long journey. It will provide access to all of the Libraries resources throughout the user's life.

At each stage of the journey the user's experience of **The Library** will be personalise to best support their current needs. The user will access **My Library**, which will grow and change with them but will always be a point of access to **The Library**.

Life Long Learning

Infants
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Internet Access

College Students
Research Work
Reference Materials
Work Environment
Internet Access

Adults
Reading for Pleasure
Interests and Hobbies
Support for Children
Family & Community Research

Workers
Professional development
Business research

Seniors
Reading for Pleasure
Social & Community
interaction
Interests and Hobbies

interact with **The Library** *and personalise it to become* **My Library**

bringing together all of the disparate library organisations to appear as a single borderless entity

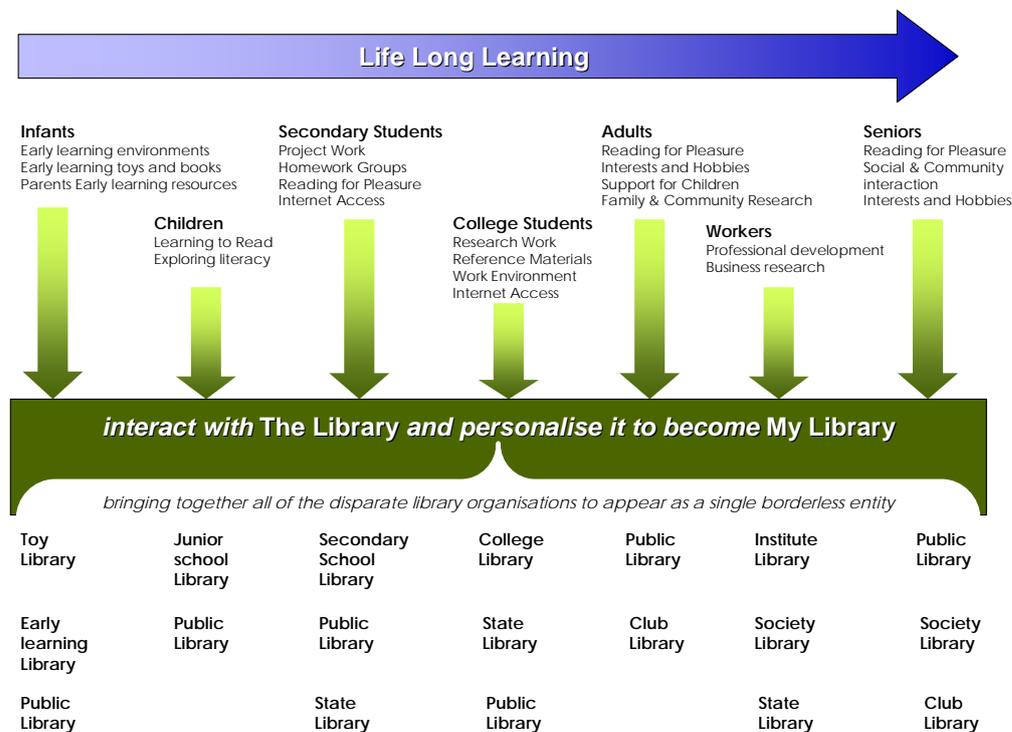| Toy Library | Junior school Library | Secondary School Library | College Library | Public Library | Institute Library | Public Library |
| Early learning Library | Public Library | Public Library | State Library | Club Library | Society Library | Society Library |
| Public Library | | State Library | Public Library | | State Library | Club Library |

Figure 2. Library Organisations Collaborate to Create the Concept of The Library which User will Personalise to My Library.

Whilst schools, colleges, institutes, universities, professional bodies societies and clubs etc., all play a critical role in the journey of life long learning our vision is that **The Library** is the one consistent organisation that is with them from beginning to end.

The Library will open the door to an unbelievable wealth of authoritative content resources and information services; acting as a trusted partner in guiding the user through the maze of information and knowledge discovery.

Mission

Our mission is to:

- be valued for our authoritative content,

- to be trusted as a guide in the discovery of information and the creation of knowledge,

- be the provider of safe physical and virtual environments,

- be the provider of library services that are free, accessible and equitable for all Victorians,

- ensure that all Victorians have unencumbered access to the best collection of international, national and local content,

- provide a library service that is diverse in its content,

- to facilitate the interaction of citizens, communities and businesses,

- to be innovative and proactive in developing the enabling infrastructure that will service the knowledge needs of a smart state,

- to be innovative in the continual quest to collaborate with our partners to deliver smarter services, more efficiently and more effectively,

- to be continuously seeking to improve our value proposition to our clients.

Goals

The following goals describe the tangible outcomes that we expect to observe when we look at libraries in 5 to 10 years time.

- Borderless Library

- Seamless Web of Resources

- Broker of Authoritative Relevant Content

- Trusted Guide in Information Discovery

- Personalised Service

- Interacting Innovative Communities

- Smart Deployment and Resource Utilisation

- Service Interoperability and System Interoperability

- Dynamic Innovative Diverse Network

- Priority Area of Sustained Investment

- The Custodian of Victorian Content

- Best Practice People, Facility and Resource Management