

@yourlibrary  
2003 Seminar Series



**CONTENT INFRASTRUCTURE**  
*The Next Big Thing!*

*A free seminar for  
Victorian Public Libraries and Local Government*

*Friday 12 September, 2003  
State Library of Victoria*



**State Library**  
of Victoria

**Content Infrastructure**

---

This Content Infrastructure seminar is part of the @yourlibrary seminar series. This one day seminar is designed to explore the issues and implications in the development of content infrastructure within Victorian Public Libraries with a view to future collaboration trends.

**Featured Topics**

---

**Federated Searching:** Single searches across different datasets is a new requirement BUT does the technology have to be expensive? Do we have other ways forward?

**Interoperability:** Can libraries learn from other 'same set-data' operations in Local Government? Does AGORA provide solutions?

**Interface Development Issues:** With technology changing how does the interface deliver the best results for both the interface developer and the end-user?

**Presented by:**

---

VICNET  
Public Libraries Unit  
State Library of Victoria

**Who should come?**

---

This free seminar will be of particular strategic value for Public Libraries and Local Government:

- Technical and Content Managers, IT Managers and Web Developers
- CEOs and Library Service Managers
- Chief Information Officers
- Corporate Service Managers
- Service Delivery Managers

**Where?**

---

State Library of Victoria Conference Centre  
328 Swanston Street, Melbourne

**Please come to Door 3 in La Trobe Street**

**When?**

---

Friday 12 September, 9.00 am – 4.00 pm

Lunch and refreshments provided.

**Bookings Essential**

---

Please email your booking to Nicole Lowndes, Project Officer – Public Libraries Unit [nlowndes@slv.vic.gov.au](mailto:nlowndes@slv.vic.gov.au) or call on 8664 7044

## **1 Federated Searching and the State Library of Victoria's experience.**

9.30 – 10.15 am

**Anne Beaumont – Application Support Manager, Technology Services, State Library of Victoria.** Anne is responsible for the Library's application identification, installation and support. Formerly, Anne was the Reader Services Librarian at the State Library of Victoria.

**Betsy Earl – Application Programmer, Technology Services, State Library of Victoria.** Betsy has worked for the Library for the past 7 years. Betsy has been responsible for the programming to support automated display of images on the web featuring Dublin Core (DC) metadata and MARC. Betsy is currently working on Internet searching protocol Z39.50.

## **2 Interactive Voice Recognition (IVR) and challenges for the vision impaired libraries.**

10.15 – 11.00 am

**National Information Library Service (NILS) is a joint venture of the Royal Victorian Institute for the Blind, the Vision Australia Foundation and the Royal Blind Society of New South Wales.**

**Jane S Evans – CEO, National Information Library Service (NILS).** Jane's career began in Public Relations Management working for major British and International companies. In 1978 she migrated to Australia holding positions with the Country Fire Authority and State Emergency Service, firstly as Deputy Director then Acting Director. In 2000 she was appointed General Manager of NILS and by October 2002 Chief Executive Officer.

**Libby Sturrock – National Manager, Information and Library Services (NILS).** Libby started her career as a teacher librarian and for over 20 years has worked in library management, public libraries and library supply market. In 2003 Libby was appointed to the role of National Manager for NILS, serving the print handicapped across Australia.

## **3 The AGORA Project: Local Government interoperability challenges.**

11.15 – 12.00 pm

**Dr David Platt – Anstra Technologies Pty Ltd.** For the last seven years David has been working at the forefront of delivering customer centric services that join together the silos of local, state and federal government to provide customers with seamless interaction with government. David will share some ideas and offer some insight into how technology can act as a catalyst in transforming service delivery.

**John Hennessy – Sector Development Manager, Municipal Association of Victoria.** John is responsible for managing the MAV's Local Government Online Service (LGOS) project which aims to accelerate the provision of online service delivery by Victoria's 79 Councils. John has a background in both the private and public sector.

## **4 Victoria's Virtual Library: the single interface you already have.**

12.00– 12.30 pm

**Brendan Fitzgerald – Manager, Public Libraries Unit, State Library of Victoria.** Brendan has worked in VICNET for the past four years coordinating a range of online projects such as Libraries Online – a Multimedia Victoria (MMV) funded project that established both Victoria's Virtual Library and Gulliver.

## **5 Satellite bandwidth for mobile library services: challenge and issues.**

1.15– 1.45 pm

**Lynne Makin – CEO and Manager, Libraries, and Sonia Higgs, Information Systems Manager, Upper Murray Regional Library.** Lynne and Sonia are the team that is finalising the Mobile Satellite Project. Lynne has managed a number of large projects in her career and Sonia has managed network and library management projects prior to her recent move to Upper Murray Regional Library.

## **6 SWIFT: the business case**

1.45 – 2.30 pm

The *SWIFT* Initiative will create a collaborative library management system for Victoria's public libraries. A Communication Strategy will be developed to communicate the recommendations of a strong Business Case Analysis to all project partners.

## **7 AARLIN: a university perspective**

3.00 – 3.30pm

AARLIN is an Australian Research Council (ARC) and Commonwealth Department of Education, Science and Training (DEST) funded project aiming to provide a collaborative research information infrastructure.

## **8 Close**

3.30 – 3.45pm

**Julie Rae – CEO, Central Highlands Regional Library Corporation.** Julie is also current convenor of Gulliver, (Australia's most successful public library consortium) and a former President of Victorian Association of Library Automation Inc. (VALA).