

DATA COLLECTION AND ANALYSIS: IMPROVING LIBRARY MANAGEMENT AND ADVOCACY

Wednesday 7 May 2008, 9.30am–4.00pm, State Library of Victoria

9.30am Tea and coffee on arrival

10.00am Welcome and introduction

Joseph Cullen, CEO, Eastern Regional Libraries

10.05am Making Decisions Count: How ABS data can support strategic planning

Michael Janssen-Gibson, National Information Skills Program Manager,
Australian Bureau of Statistics

11.05am Don't I know you from somewhere? A trawl through the exciting world of the possible

Christine Kilmartin, Manager, Sustainability Analysis,
Department of Planning and Community Development

11.50am Morning Tea

12.10pm Using Market Research Surveys

Roger Crowther, Managing Director, Nexus Research

12.40pm Lunch

1.25pm Data and Information at the Coalface

Hadley Sides, CEO, City of Stonnington

2.10pm Data: Some anecdotes

Dick Gross, President, Municipal Association of Victoria

2.40pm Afternoon Tea

3.00pm Building Audit of Victorian Public Libraries

James Lette, Senior Planner, BBC Consulting Planners

3.45pm Close