



 **Being the Best We Can:
A Reviewer's tale**

Our community, our future

MELTON LIBRARY SERVICE 

- Part of the BTBWC initial pilot with YPRL
- 2 Star Library Service
- Limited previous evaluation
- Launchpad for future improvement



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BTBWC PROCESS



- Self- evaluation
- Opportunity for staff
- Benefits proportional to effort
- Peer review

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BTBWC Review Process



Mechanism

- Homework
- Honesty
- Critical friend approach
- Evidence of evaluation
- Norming process to balance interior reflection – you can be too close to something!
- Feedback

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REVIEW BENEFITS - MLIS



MLIS REVIEW

- Peer reviewers were Karyn Siegmann and Christine Mckenzie
- Aply supported by Kerri Sidorow, Melanie McCarten, Euan Lockie and Gerard Colla
- Presented evidence
- Arranged tour
- Listened to the feedback

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REVIEW BENEFITS - MLIS



MLIS benefits

- Experience of the reviewers
- Written report
- Political benefit
- Positive encouragement
- Renewed sense of purpose and enthusiasm



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BTBWC Reviewers



Qualities and requirements

- Commitment
- Curiosity
- Critical friend
- Communication
- Context

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REFLECTIONS of a REVIEWER



- See what others do.
- Car journeys.
- Coffee.
- Collusion.
- Cross pollination

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BTBWC in Action



- Campaspe example
- MLIS example
- Flexibility in approach

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The way forward



- Reviewers are crucial to the process
- Networking
- Collegiality
- Mutual benefit
- Everyone should try it at least once!

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