

BEING THE BEST WE CAN

Comparing and sharing

Tuesday 28 June 2011, 1.30–4.30pm, Experimedia, State Library of Victoria

1.30pm	Lunch on arrival
2.00pm	Welcome Sue Hamilton, acting CEO and State Librarian, State Library of Victoria
2.05pm	Being The Best We Can: Overview Euan Lockie, Director, Australian Continuous Improvement Group (ACIG)
2.35pm	Case Study: Campaspe Regional Library Jenny Mustey, Library Services Manager, Campaspe Regional Library
3.05pm	Case Study: Bayside Library Service Karyn Siegmann, Manager Libraries and Culture, Bayside Library Service
3.35pm	The Benefits of Peer Review Michael Scholtes, Library Services Co-ordinator, Melton Library & Information Service
3.55pm	The Future of Being The Best We Can Christine Mackenzie, Chief Executive Officer, Yarra Plenty Regional Library
4.00pm	Closing remarks Debra Rosenfeldt, acting Director, Community, Learning and Public Library Partnerships, State Library of Victoria
4.05pm	Afternoon tea